

## ***LIMITED LIFE-TIME WARRANTY***



Design Options manufactures its products to high standards. If properly installed, we rarely experience any quality related issues. In instances where a problem arises, Design Options, as the manufacturer, responds with the intention of achieving total customer satisfaction.

Design Options provides the original purchaser of new product with a limited lifetime warranty. This warranty covers our product using standard materials, excluding damages resulting from transit, misuse, negligence, and alteration of product.

Improper installation, or installation by an unauthorized installer of our product, voids this warranty and releases Design Options from any responsibility and/or liability. Special products and COM will not be covered in this warranty. Normal wear and tear on our product is not covered by this warranty. Any parts or components that are not manufactured by Design Options will be subject to the warranty we receive from the vendor. For vendor warranty information, please contact our Customer Service Department.

Claims for fabric defects, laminate defects, paint defects, damages and issues must be made within 45 days from the time the shipment is received. Design Options requires photos for any warranty issues.

Please contact our Customer Service department if you have any questions regarding this warranty and the information provided.

